

Developing & Communicating Sound Organisational Policy & Procedures

Brisbane 4–5 December 2018

WORKSHOP FEEDBACK

“ The best course I have been to in over a decade. ”



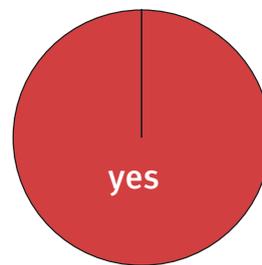
Workshop met or exceeded expectations.



Tools and Skills gained at Workshop.



Presenters met expectations.



Recommend Workshop to others.



Further develop skills with us?

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| <p>Tell us what you liked most about the workshop.</p> | The discussions and participation of the group. |
| | Participation in discussion and learning from others. |
| | The writing support. |
| | The flexibility in approach and interesting discussions. |
| | Flow and group discussion/input opportunities. Good workbook but not too much 'reference' to it→ resource for the future. |
| | Getting to hear the perspectives/issues/problems face by participants. Good group discussions! |
| | Explanation included some examples as discussed. |
| | The examples and templates. How to approach policy writing. |

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| How well did the workshop meet your expectations? | Exceeded. |
| | Quite well. |
| | Very well. |
| | Very well. |
| | Very well. |
| | Very good. |
| | Very well. |
| | It fully met my expectations. |
| What understandings, tools and skills have you gained and what difference will these make in your practice following the workshop? | Great tools to help writing policy, ideas for how to implement and things to consider when consulting with stakeholders. |
| | Policy is not always the correct answer. Writing skills, different ways of presenting information. |
| | Developing policy framework and important not to be constrained by templates. Implementation of policy. |
| | Reassurance but lots of new ideas to explore. |
| | Good overview of area I don't deal with much so very helpful information, reinforcement of writing knowledge and new tips. |
| | Creating policies cycle, policy evaluation measures, simplifying language in policies/grammar. Hoping to use these new skills in future policies. |
| | Better definition of links. Consultation, Authorisation, Implementation, Policy, Procedure, Implementation tools through writing. |
| A useful reference library of do's and don'ts. | |
| How well did the presenters meet your expectations? | Fully. Knowledgeable, experienced, reasoned, practical. |
| | Very well. |
| | Yes. |
| | Very well. |
| | Yes. |
| | Very well. |
| | Very well. |
| | Very well. Can see how it will flow a bit more 'smoothly' as you roll it out more. |

“ [I liked] Getting to hear the perspectives/issues/problems face by participants.
Good group discussions!

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|---|---|
| <p>Would you recommend the program to others?</p> | <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> |
| <p>Would you like to develop further policy skills with us? (If yes or maybe, please tell us what you would like to explore further.)</p> | <p>Yes.</p> <p>Yes. Will need to look at what's on offer for me and staff.</p> <p>Yes.</p> <p>No. Only because it's not a high volume area for me.</p> <p>Yes.</p> <p>Maybe.</p> <p>Yes.</p> <p>Maybe. Workshop or case studies on policy evaluation and effective facilitation of performance measure development.</p> |
| <p>Would you like to hear from us about further programs?</p> | <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>No.</p> |
| <p>Further comments:</p> | <p>Great facilities. The best course I have been to in over a decade.</p> <p>Would recommend better link of presentations to workbook to facilitate better note taking.</p> <p>I'd encourage follow up contact/support to help participants implement their learnings more effectively. (L&D Coordinator)</p> <p>Perhaps encourage participants to bring business cards to share with the group. "(Policy Skills has since connected the group to each other.)"</p> |

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