

Developing & Communicating Sound Organisational Policy & Procedures

SYDNEY 14-15 June 2022

WORKSHOP FEEDBACK



Tell us what you liked most about the workshop.

The good coverage across the content.

I thoroughly enjoyed the open discussions.

Sessions on writing process and writing well.

Content about writing skills and plain English.

Delivered by such experienced presenters—so much practical knowledge.

Trainers were very knowledgeable and provided great examples.

I really enjoyed everything to do with writing policy. 10 top tips!

Content was excellent as were presenters.

Full scope—suitable for newbie and for those well on the way.



How well did the workshop meet your expectations?	Very well.
	Very well.
	Very well. I wasn't expecting as much writing content.
	Very well. Would probably just suggest more examples/scenarios based discussion.
	Very well—just what I needed!
	Exceeded my expectations.
	It was pretty much what I expected.
	Very—I feel energised and inspired to tackle policies.
	Very much so. Feel armed and dangerous.
What understandings, tools and skills have you gained and what difference will these make in your practice following the workshop?	Some good models and examples.
	I've gained confidence to write well and review with more authority.
	Good to reflect on our processes, and the things we know we could improve but don't take time out to work on.
	Mostly a refresher but a great trigger to review and challenge our processes.
	Hard to choose but the overall framework and how to benchmark what we already have in place.
	I have gained many skills to put into practice with confidence.
	I have a better understanding of how policies and procedures should be developed, implemented, and reviewed.
	I have a great starting point to establish a system for review.
	Process and 'cycle' reinforced current experience.
How well did the presenters	They were both great. Engaging and met my expectations.
	Very well.
	Excellent.
meet your	Very well.
expectations?	They were fabulous!
	Exceeded my expectations
	They were fabulous.
	Very well.
	Very much exceeded expectations. Thank you.

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of how policies and procedures should be developed, implemented, and reviewed.



	Yes.
Would you recommend the program to others?	Yes.
	Yes.
	Yes.
	Yes.
Would you like to develop further policy skills with us? (If yes or maybe, please tell us what you would like to explore.)	Maybe.
	Maybe. I'll have to reconsider my career, but if I land towards policy then yes, I will explore further.
	Yes.
	Yes.
	Yes.
	Yes.
	Yes. Writing better policies and procedures.
	Yes.
	Maybe. Examining policy faults in a NSW context.
Would you like to hear from us about further programs?	Yes.
	No.
	Yes.
Further comments:	Thank you so much!
	Thank you!
	Thank you.
	Venue was poor—cold rooms and bathrooms were on a different floor.
	Thank you. Enjoyed the lunchtime camaraderie.

Delivered by such experienced presenters—so much practical knowledge.

